

Tamaya Configuration check list

Company Name

Helm	Configured				
Settings	Preconfigured	N/A/R	Yes	No	
Site	√				
Company Information	√				
SMTP					
Schedules					
Network restrictions					
Geographical restrictions					
Licenses					
Modules					
Mail Templates					
Messages					
Applications					
General Settings					
Users					
Approved					
Applications					
Roles					
General settings					
Network restrictions					
Phone download (My account)					
Phones					
Idle states					
Users phone					
Static phone					
Billing					
Store					
Purchase					
Payment confirmation					
License activation *					

Applications					
	First Contact				
	Application forms				
	HTML pages				
	Skills				
Workflow	Campaign				
	Campaign detail				
		Tab			
		Leads			
		Contacts			
		Skills			
		Workflow states			
		Users			
	States				
	State detail				
		Leads			
		Schedule			
		Priority			
		Service			
	Dispositions				
	Disposition detail				
		Workflow management			
		Workflow constraints			
	Transaction information				
	Requirements				
	Actions				
	Other				
Teams					
Schedules					
Robot settings					
Lead sets Active					
Lead set detail	Loaded				
	Options				
	Sample				

Home page				
SMS				
Email				
Dynamic leads				
Actions				
Inbound				
Routes				
Queues				
Skill				
Recording retrieval				
Phone manager				
Reports				
*Reseller activation required				